

Objective 1. Intervene Early to prevent Homelessness

Priority	Action	Success Criteria	Progress	Target Date
1. Prevent homelessness through the provision of timely housing options and advice	Ensure inclusion of the Housing Options Service in the on-line directory of the Family Information Service	On line directory published	Achieved	April 2008
	Develop young person specialists with Housing Options Team	Specialists recruited	Achieved– 4 specialists work with under 18's and care leavers	January 2007
	Develop specialist Housing and Support Needs Assessment for 16 / 17 year olds		Achieved	April 2008
	Train specialist Housing Options Officers in working with vulnerable young people (Brighton University Course)	Training completed	Achieved	June 2007
	Improve information on preventing youth homelessness available on Brighton & Hove Council & Sussex Connexions websites	Increase in the number of hits to the Housing Options areas of the Brighton & Hove Council and Connexions website	Meeting arranged to update connexions website Carried forward to 10/11	End of March 2010
	Provide access to homeless prevention and advice at appropriate young people's advice centres across the City (e.g. YAC, Safe & Sorted, YPC)		Advice provided at Youth Advice Centre Blatchington Road, Safe and Sorted, Moulsecombe, Young People's Centre	September 2008

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2. Develop integrated approaches to prevent family breakdown	Develop referral protocol within Common Assessment Framework for young people and families who require housing advice	Ensure protocols are in place for partnership working between Housing Options Teams and area Teams of CYPT	Achieved. Joint working protocol written, training on CAF processes in relation to homeless 16 and 17 year olds completed. CYPT Integrated Youth Support Service briefed on protocol	June 2009
	Identify families where there is a risk of family breakdown (through Common Assessment Framework)	Through partnership agencies ensure early intervention with families where there is a risk of 16 and 17 year olds being evicted from the family home	Links with Integrated Youth Support Service forums in each area of the city being established, CAF to be used after April 09	As above June 2009
	Provide a programme of support, information and advice to parents	Links made with B&HCC parenting team. Family mediation and family support service set up within Hove YMCA in partnership with Housing Options (Respite) Projected reduction in the numbers of 16 and 17 year olds in emergency accommodation is 58%	Tackling youth homelessness embedded within Parenting Strategy Respite Scheme up and running. From Oct 08 to Jan 09 there were 12 under 18s placed in B&B In the same period last year (Oct 07-Jan 08) the number was 42. This was a decrease of 71%	October 2008
	Deliver joint training programmes for professionals between Housing Options Teams and area teams of the Children & young People's Trust	Quarterly training programme embedded into corporate learning and development programme	Sessions arranged with area teams	April 2010

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3. Reduce levels of repeat homelessness amongst young people	Monitor and report on the levels and causes of repeat homelessness amongst 16 and 17 year olds	Reduce repeat homelessness amongst 16 and 17 year olds to below 4%	Current Performance 0 This target has been achieved every quarter since qtr 4 06/07	April 2008
	Develop a co-ordinated response to eviction rules re: drug use and anti-social behaviour for supported housing providers (reviewed against the drugscope guidance document)	Ensure reducing eviction protocols are in place for all young persons supported housing providers	Joint protocol now published and signed up to by supported housing providers	December 2008
	Undertake feasibility study and seek funding to establish a Peer Mentoring Scheme delivered through Supported Housing Projects	Study presented by Youth Homeless Working Group to Homeless Steering Group	To progress via YHWG, carried over to 2010/11	End of March 2010
4. Provide advice and information in schools for you people and parents	Hove YMCA to pilot module of housing need in 6th Form colleges using peer education volunteers	Overall reduction in the number of presentations to Housing Options/Hove YMCA of young people who are threatened with or already are homeless.	7 peer educators recruited. 39 training sessions delivered to them. 3 peer education sessions delivered to Falmer, Portslade Community College and Cardinal Newman schools. Number of homeless accepts of 16 and 17 year olds has reduced from 67 in 2006/7 to 16 in 2009/10	End of March 2010
	Deliver training on preventing youth homelessness to Educational Welfare Officers and Teachers	Training programme established	Achieved – 4 sessions delivered in schools by Hove YMCA 2008/9. 3 sessions delivered 2009/10. Programme is in CYPT core training programme	April 2008

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	Improve awareness of homophobic, biphobic and transphobic bullying in schools and develop guidance for schools	Guidance published on B&HCC website on dealing with this issue.	CYPT have published guidance for use in schools	September 2009
	Expand and develop peer education in relation to housing options and homelessness	Overall reduction in young people presenting in housing need to Hove YMCA/Housing Options	Hove YMCA recruited 7 volunteer peer educators. 1st session delivered 03/12/09 Number of under 25s to whom we have a full statutory homelessness duty has reduced by 39% since 2006/7 -	End of March 2010

Objective 2. Provide Support to vulnerable young people

Priority	Action	Success criteria	Progress	Target Date
5. Develop housing and care pathways for vulnerable groups	Establish an integrated housing support pathway for single homeless young people, young offenders and care leavers	Evictions from supported housing <10%. Abandonment's from supported housing <15% (Integrated pathway Bands 2 & 3)*	Pathway launched March 07 Evictions from supported 2007/8 – 11% 2008/9 – 17% 2009/10 21% Abandonment 2007/8 – 5% 2008/9 – 4% 2009/10 3%	March 2010
	Integrate YOT housing worker within Housing Options Service	Ensure all young offenders requiring specialist housing and support needs assessment receive one within 5 working days	Achieved – 100% offered an appointment within 5 working days	April 2007
	Develop joint assessment between Housing and Children's Services(CYPT) of young person's needs, whether the application is made initially to the housing department or CYPT	More joined up approach incorporating lead professional and team around the child approach	Achieved CAF is used for all homeless 16 and 17 year olds	Training done to all housing and Integrated Youth Support Staff by June 2009
	Implement and monitor the action plan developed to meet the housing related needs of pregnant teenagers and teenage parents in Brighton & Hove	More supported housing developed for vulnerable teenage parents and pregnant teenagers	Achieved successful bid made to Department of Children, Schools and families. Project to start in July 09. 19 young parents being supported with multiple and complex needs	December 2008

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Priority	Action	Success criteria	Progress	Target Date
	Ensure that all teenage parents who are in independent tenancies can access floating support	Better tenancy sustainment achieved	Number of unplanned departures from the service < 15% 2007/2008	April 2007
	Ensure that young people presenting as homeless who have a substance misuse problem are fast tracked for assessment by RUOK	Increase in referrals to RUOK from Housing Options and housing support services	Achieved - Screening tool used by all support workers, housing advisers and housing options officers. 100% offered referral to RUOK where appropriate. New SP indicator from q2 2008/9 - % service users with a substance misuse problem referred to RUOK. 2008/9 Q2 – 69% Q3 – 100% Referrals to RUOK by Housing Options and Supporting People funded service 06/07 20 referrals 07/08 29 referrals 08/09 24 referrals 09/10 20 referrals	December 2008
	Improve the response to young homeless substance misusers by responding to 15 cost neutral recommendations via the Aim [1] Group		All providers signed up to partnership agreement produced by CYPT, monitoring engagement, referral and treatment of under 18s with substance misuse service RUOK	March 2010

Objective 2. Provide Support to vulnerable young people

Priority	Action	Success criteria	Progress	Target Date
	Develop Housing Strategy for people with learning disabilities		Achieved LD Housing Strategy complete – published 2007	September 2008
6. Respond to youth homelessness among minority groups	Develop private rented sector housing solutions for young asylum seekers in temporary accommodation	Reduction in the number of young asylum seekers in Bed & Breakfast accommodation	Achieved - Post 16 team have developed links with Pathways to Independence, who house young asylum seekers in the private rented sector. 100% of young asylum seekers now housed in the private rented sector or in foster care.	April 2007
	Ensure that young homeless people have fair access to housing and support services through providing information and interpretation in community languages		Achieved – All young people presenting to Ovest House (Hove YMCA) and City Direct (B&HCC) can access interpreters. Leaflet and information can be translated if necessary	April 2007
	Ensure that young BME homeless people are considered in the development of the BME Housing Strategy		BME Housing Strategy in development, planned to be published in 2011	March 2010
	Improve monitoring of ethnicity and nationality of young homeless and young rough sleepers		Hove YMCA relocation worker monitors ethnicity, nationality in 100% of cases.	April 2008

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Priority	Action	Success criteria	Progress	Target Date
7. Provide support to help young people move on to their own accommodation and sustain independent living	Establish buddy scheme for young people to meet and be supported to move-on into shared accommodation in the private rented sector	55 % successfully moved on (from Band 2. 85% successfully moved-on from Band 3)	Achieved – Jan to Dec 08 77% of YP moving from band 2 providers do so in a planned way 86% of YP moving from band 3 providers do so in a planned way	December 08
	Develop a move-on toolkit for supported housing providers	All young people have move-on plan with 3 months of entering supported housing	Toolkit Launched Nov 07. Youth Homelessness Working Group instigated a Move On protocol, signed up to by all providers. Move on targets included in Supporting People workbooks New indicator from Q2 2008/9 shows 98% of young people have a move on plan within 3 months and 73% engage in a move on/life skills course	December 2007
	Work with the Credit Union to develop 'year bond' deposit scheme to assist young people to move from supported housing into the private rented sector	Launch 'year bond' scheme in 2006/07, targets to be set in 2007/08	Deposit Guarantee Scheme in operation. Supporting People funding Move-on initiative for each client group, using scheme.	March 09
	Ensure that all young people who move-on into independent housing have a re-engagement plan	100 % exit interviews including re-engagement plan for all young people leaving supported housing (planned moves)	Monthly move-on meetings established. 86% of move on from band 3 planned in 2008	April 2008

Objective 2. Provide Support to vulnerable young people

Priority	Action	Success criteria	Progress	Target Date
8. Respond appropriately to LGBT youth homelessnes s	Establish specialist LGBT Housing Options Officer	Reduction in LGBT Youth Homelessness	Achieved Post has been agreed, recruitment has taken place, HOO started in May 09	Jun 2009
	Consultation process of the LGBT Housing Strategy to include young people's services	LGBT Housing strategy completed	Achieved – strategy published	August 2009
	Introduce sensitive monitoring of sexual orientation and gender identity	Monitoring of sexual orientation and gender identity in 80% of housing options cases in 2007/08; 85% in 2008/09; 90% in 2009/10	Sexuality and gender monitoring introduced 2007/8. We are not currently able to report on this by age group. outcomes across the service for 2008/9 are: Sexuality monitoring - 70% Gender monitoring – 100% Outcomes in 2009/10 are 90% and 100%. Further training has been undertaken within Housing Options.	End of March 2010
	Review housing and support needs assessment forms to ensure that young LGBT people are appropriately assessed		Achieved – Under 18 forms redesigned with Hove YMCA. Adult support (18-24) needs assessments redesigned. Both support needs assessments identify support needs arising from sexuality and gender. Forms to be reviewed at LGBT Housing and Support Work group in 2009/10	April 2008

Objective 2. Provide Support to vulnerable young people

Priority	Action	Success criteria	Progress	Target Date
	Develop an 'LGBT safe space' compact to be used in all young person's housing services	Less complaints of homophobic bullying received	Compact written with input from SP providers. TA compliant, need to add bed and breakfast. Carry forward to 2010/11	September 2009
	Deliver LGBT awareness training to all housing options staff and managers		Achieved	December 2007
	Ensure support providers tackle racist, homophobic, trans-phobic harassment		SP contract management ensures these issues are tackled – part of SP quality assessment framework	December 2007
	Deliver LGBT awareness training for Supported housing and temporary accommodation providers		Achieved	April 2008

Objective 3. Address the underlying causes of youth homelessness

Priority	Action	Success criteria	Progress	Target Date
9. Improve access to learning, training and employment for young people who are homeless or threatened with homelessness	Ensure that all under 19s are referred directly to a Connexions PA if appropriate	Reduction in number of homeless under 19 year olds who are NEET*	Homeless Connexions PA in post, based at Ovest House 100% appropriate cases referred to connexions PA. Baseline data: Hove YMCA Connexions worker saw 537 homeless clients in 08/09 Worked intensively with 78 Closed 50 Moved from NEET to EET 50 In 09/10 this figure was 43	April 2010
	Deliver training to increase the capacity of PA's to give housing advice	Decrease in crisis homelessness in young people, especially 16 and 17 year olds	Hove YMCA and Housing Options deliver training every quarter	June 2009
	Ensure that all homeless young people have access to accredited life skills training	55% of young people in supported housing complete a work and learning programme (Bands 3 and 4 of the Integrated Pathway)	Part of Integrated support pathway 73% of young people in supported accommodation engage with move on/life skills course	April 2008
	Deliver housing information sessions through Connexions network to young people	5 sessions per annum delivered through Connexions network	Advice provided at Youth Advice Centre Blatchington Road, Safe and Sorted, Moulsecombe, Young People's Centre	March 2010

Objective 3. Address the underlying causes of youth homelessness

Priority	Action	Success criteria	Progress	Target Date
	Hold information event for frontline practitioners to promote take-up of financial support packages available to young people who continue in education or training		Achieved Dec 2006	December 2006
	Provide all housing options officers (under 18 specialists) with information on financial support available for under 18's who continue in education and training		Achieved, information provided.	April 2007
10. Develop targeted interventions to prevent youth homelessness due to anti-social behaviour	Deliver 'Respect' standard across all temporary accommodation	Reduction in number of evictions from temporary accommodation and supported housing due to anti-social behaviour*	Achieved	April 2008
	Deliver 'Respect' standard across Supported Housing providers		Eviction protocol and substance misuse agreed by all YP supported housing providers Evictions from supported 2007/8 – 11% against target of <10% 2008/9 – 10% (projected) Abandonment 2007/8 – 5% against a target of <15% 2008/9 – 5% (projected)	December 2008

Objective 3. Address the underlying causes of youth homelessness

Priority	Action	Success criteria	Progress	Target Date
	Deliver training for temporary accommodation staff on addressing anti-social behaviour		Achieved Specific ASB Housing Officer for TA now in post	December 2008
11. Promote the take-up of primary health services amongst homeless young people	Provide sexual health and drugs information for young people in temporary accommodation and review services who provide condoms to ensure that they are working within PCT guidance	100 % of 16 and 17 year olds with support plan within 10 days of placement in temporary accommodation	Achieved. 100% of floating support staff trained in condom promotion scheme - C-Card, and delivering sexual health advice.	December 2008
	Incorporate sexual health issues into housing support plans with young people and ensure that staff receive appropriate training to achieve this	100% of support plans to address health needs	Needs incorporated into new support needs assessment. Health care professionals now working in hostels for young people	September 2009
	Ensure that all young people in temporary accommodation are registered with a GP and access appropriate primary health services		Achieved. Part of temporary accommodation strategy	End of March 2010

Objective 4. Prevent a new generation of rough sleepers

Priority	Action	Success criteria	Progress	Target Date
12. Ensure that, wherever possible, no young person sleeps rough in Brighton & Hove	Ensure that any young person who is sleeping in rough in Brighton & Hove receives support from a specialist young people's worker	More than 45 YP relocated per year	In 07/08 there were 53 YP relocated out of Brighton and Hove by the Y-Contact worker In 07/08 there were 2 verified rough sleepers who were under 25	April 2008
	Ensure that every young rough sleeper under 25 has a named YAC adviser and named RSSST	Reduction in % of referrals to RSSST who are young people under 25 (baseline: 15% of referrals)	Reduction in the numbers of young people rough sleeping (target is <15% of total rough sleepers) 2006/7 – 42 (9% of total rough sleepers) 2007/8 – 36 (7%) 2008/9 data to follow 2009/2010 76 (13.5%)	December 2008
	Every child at risk of rough sleeping to be given a named care co-ordinator		Where a young person is sleeping rough a multi-agency approach is taken, to ensure they are safely accommodated	End of March 2010
	Care co-ordinator to arrange a multi-agency case conference if child at risk of rough sleeping		In 2009/10 there has been one case of a YP under 18 sleeping rough. The care coordinator was from RUOK and links were made with the East Sussex social care team to ensure continuation of provision	End of March 2010
	Ensure that a multi-agency professional conference takes place before a supported housing provider commences possession action to evict a young person	Evictions from supported housing <10%. Abandonment's from supported housing <15% (Integrated pathway Bands 2 & 3)*	Joint evictions protocol established amongst SP funded supported housing providers Evictions from supported 2007/8 – 11% 2008/9 – 17% 2009/10 21% Abandonment 2007/8 – 5% 2008/9 – 4% 2009/10- 3%	March 2010

Objective 4. Prevent a new generation of rough sleepers

Priority	Action	Success criteria	Progress	Target Date
	Commission a snap shot housing needs survey of young rough sleepers		James Crane to meet with Kevin from Sussex Central YMCA and write a report taken from Kevin's caseload of rough sleepers under 25	August 2009
13. Improve sub-regional housing advice and information to relieve the pressure of inward migration	Provide comprehensive information to other Local authorities and advice agencies in respect of housing options for young people in Brighton & Hove	Less inward migration from other areas to Brighton and Hove	Hove YMCA Young Persons Adviser working with Worthing BC. Reduction in the numbers of young people rough sleeping (target is <15% of total rough sleepers) 2006/7 – 42 (9% of total rough sleepers) 2007/8 – 36 (7%) 2008/9 Qtrs 1-3 90 (20%) 2009/10 76 (13.5%)	April 2010
	Ensure that Brighton & Hove are represented on the Youth Homeless sub-group of the South East Regional Homeless Forum	Effective sub regional and regional working with other local authorities and voluntary organisations	Representatives attend all sub-group meetings	April 2008
	Seek appropriate out of City solutions to provide housing and support for young people		Hove YMCA relocation worker successfully relocating young people out of B&H. 53 YP in 07/08 exceeding target of 45	April 2008
14. Develop cross-authority housing solutions to help young in-migrants re-connect safely	Ensure that young people without a local connection can access support whilst being reconnected with their local area	Support 45 young rough sleepers per annum to re-connect with a settled housing solution and support in their local area	Y-Contact worker Achieving this target – 53 relocated in 07/08	April 2008
	Seek to ensure young people's advice needs are considered in the SE Regional Housing Advice Strategy		Information submitted via Regional Homelessness Forum	April 2008

Objective 5. Provide a wider range of housing options for young people

Priority	Action	Success criteria	Progress	Target Date
15. Reduce the use of unsuitable temporary accommodation for families and young people	Explore the use of Dispersed Tenancies for Care Leavers		Care Leaver protocol has been updated to ensure all care leavers are housed in appropriate accommodation when they leave care. Care placements can be extended beyond the age of 18	December 2009
	Only use bed & breakfast accommodation for 16 and 17 year olds as a last resort and for the shortest time possible (maximum 6 weeks)	Average length of time of 16 and 17 year olds in B&B (target less than < 2 weeks)	In 2006/7 45 16 and 17 year olds accommodated in B&B and TA. In 2009/10 this number had reduced to 3	End of March 2010
	Ensure that 16 and 17 year olds in temporary accommodation received a fast track referral for floating support	100 % of 16 and 17 year olds in temporary accommodation with support plan within 10 days of placement in temporary accommodation	100% of 16 / 7 yr olds who are placed in temporary accommodation referred to floating support	April 2007
16. Provide greater housing choice by increasing young people's access to decent homes	Produce a leaflet on moving on from Supported accommodation tailored for young people	All young people have move-on plan with 3 months of entering supported housing	Move on protocol agreed by providers and signed up to Targets within SP workbooks. Service user move on handbook published. New indicator from Q2 2008/9. 98% have a move on plan within 3 months and 73% engaged with a move on course	November 2008
	Establish the year Bond Scheme for use by Young Person's Supported accommodation Providers in partnership with the Credit Union	Better throughput in SP funded supported housing for young people	Private sector development worker funded by SP in post and actively engaging with YP to assist move on. In 2009/10 moved 164 young people into the Private Rented sector	March 2010

Objective 5. Provide a wider range of housing options for young people

Priority	Action	Success criteria	Progress	Target Date
	Provide evidence to the DWP and DCLG about the impact of the Local Housing Allowance restriction for under 25s upon restricting access to the private rented sector		Achieved, but new welfare benefits legislation has not changed these regulations	December 2008
17. Develop appropriate, supportive housing options for young people in crisis	Develop a short-term Respite scheme to provide emergency accommodation for young people	Reduce levels of homelessness amongst 16 & 17 year olds to below national level (< than 8 % of total homeless acceptances)	Achieved 2007/8 – 11% 2008/9 – 3% 2009/10 4%	October 2008
	Encourage housing associations to provide shared accommodation for 16 / 17 year olds (Moat Housing Association Model)	Reduce levels of 16 and 17 year olds in B&B	Hove YMCA in talks with housing providers to provide shared accommodation for young people as move on from hostels. In discussions with Housing Development Manager around putting in a bid for HCA money for supported accommodation. Carried over to 2010/11	March 2010
	Undertake feasibility study for establishing a Supported Lodgings Scheme	Reduce levels to zero of 16 and 17 year olds in B&B	Scheme to be affiliated to the Depaul Trust Nightstop, board established, Hove YMCA advising. 10 hosts trained by end of march. Still in development carried over to 2010/2011	September 2009

